

RESIDENTIAL OWNER WATER SERVICE SHUT-OFF REQUEST

I, _____, the Owner or Authorized Agent of the Owner, requests
Name (Please Print)
that the water service at the following residential building be shut off.

Property Address: _____

Account Number: _____ Owner's Phone: _____

Date Service Should Be Shut Off: ____ / ____ / ____

Important Information – Please Read

- I understand that there is a \$50.00 charge for the termination of service.
- I understand that it is the owner's responsibility to verify that water service has been terminated. The Pittsburgh Water and Sewer Authority is not responsible for damages or water charges if service termination is not accomplished.
- I understand that an inoperable curb stop (fixture at which water is shut-off) may delay the termination of service.
- I understand that all water valves on the customer's side of the line should also be closed.
- I understand that any prior charges must be paid and that penalty and interest will accrue on any unpaid charges.
- I understand that there will be no minimum charge for water service availability after service is terminated.
- I understand that PWSA will continue to bill the minimum charges for ALCOSAN sewage treatment after the water service has been shut off. I understand that, after water service is terminated, service will not be restored unless the Owner or Owner's Authorized Agent is physically present at the time of service restoration.

The undersigned Owner or Authorized Agent on behalf of the property owner hereby releases The Pittsburgh Water and Sewer Authority, including its offices, employees and agents from any and all liability related to the termination of water service, the failure to terminate water service or the restoration of water service at the address shown above.

Owner or Authorized Agent

____ / ____ / ____
Date

Mail or e-mail completed form to:

**PWSA
ATTN: AMI
1200 Penn Avenue
Pittsburgh, PA 15222**

ami@pgh2o.com