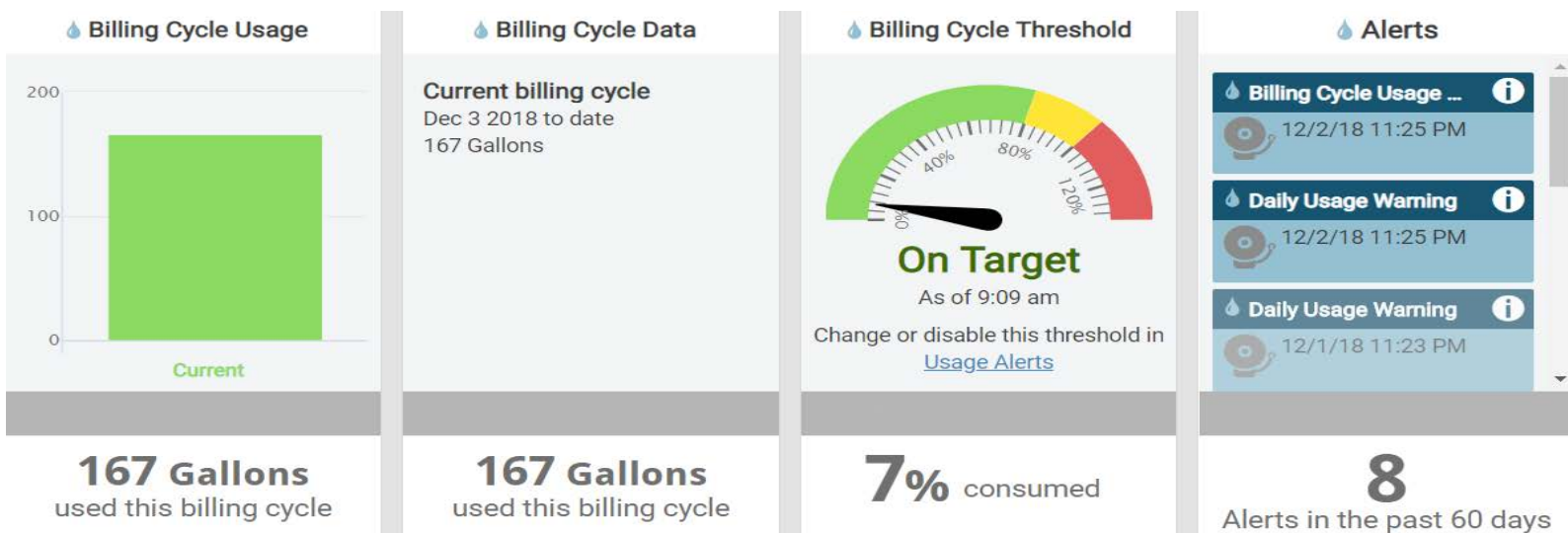


Our Customer Usage Portal is live!

This new feature will allow you to monitor your water use in real-time and set customized, automated usage alerts. You can even authorize multiple users, such as tenants, to receive usage alerts. Setting usage alerts can help you to detect costly water leaks in your property.



[To sign up for this service:](#)

1. Go to pgh2o.com and click on [Pay a Bill](#)
2. Select "Check Usage"
3. Enter your email address, and click the link provided in an email that you will receive from the portal.
4. Type your full 14-digit account number and meter serial number.
5. Add your cell phone number to receive important alerts via text message, and create a password.
6. Use your email address and password to login.
7. Tour the portal, and set usage thresholds for email and/or text alerts.

For assistance and questions, please call Pittsburgh Water and Sewer Authority Customer Service Monday through Friday 8:00 am to 6:00 pm at 412.255.2423, or email info@pgh2o.com.