

THE PITTSBURGH WATER AND SEWER AUTHORITY

RATES, RULES AND REGULATIONS GOVERNING

THE PROVISION OF WASTEWATER CONVEYANCE SERVICE

TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: December 30, 2021                      Effective:                      January 12, 2022

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NOTICE

This tariff makes increases and changes in existing rates,  
rules, and regulations as approved by the Commission in its  
Final Order dated November 18, 2021  
at Docket No. R-2021-3024774.

**LIST OF CHANGES**

**TABLE OF CONTENTS (PAGE NO. 3 AND 6)**

Updated to reflect the additional language for Section H Miscellaneous Charge and addition of Part I, Section J, and the deletion of Part VI: Storm Water.

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION A - WASTEWATER CONVEYANCE (PAGE NO. 9)**

Decreasing the Minimum Charge per month for all meter sizes and the Conveyance Charge for all customer classes effective January 12, 2022 and January 1, 2023. Added language regarding minimum charge and usage allowance exception for new townhomes required to install meter larger than 5/8" for fire protection.

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION A.1 - WASTEWATER CONVEYANCE (UNMETERED SERVICE) (PAGE NO. 11)**

Rates for the per month customer charge decreased for Residential and Commercial customer classes effective January 12, 2022 and January 1, 2023.

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION C - RETURNED CHECK CHARGE (PAGE NO. 12)**

Updated to reflect new rates for Returned Checks, Service Termination and Service Resumption. Also revised to state that Returned Check Charge will not be assessed more than once per returned check under PWSA's tariffs, including under the Storm Water Tariff.

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION G - COLLECTION EXPENSES AND FEES DESCRIBED IN THE AUTHORITY'S SUPPLEMENTAL SERVICE CONDITIONS (PAGE NO. 13)**

Added text providing notice of PWSA's use of liens.

**PART I: SCHEDULE OF RATES AND CHARGES, SECTION H - MISCELLANEOUS FEES (PAGE NOS 14, 14A-14C)**

Various fees revised and new fees added related to requests to the Authority from customers or penalties. Removed text permitting changes to fees based on Consumer Price Index. Added text clarifying no charge for access to customer data for dispute.

**Part I: Schedule of Rates and Charges, Section J - New Automatic Payment Enrollment Credit (Page No. 14C)**

Added new Section J to reflect a one-time credit for new enrollments in paperless billing and establishing automatic bill payment.

**LIST OF CHANGES (con't)**

**RIDER BDP - BILL DISCOUNT PROGRAM (RESIDENTIAL) (PAGE NOS. 17 AND 17A)**

Corrected text from "consumption" to "conveyance." Increased the discount for participants with incomes at or below 50% of the Federal Poverty Level to receive a 50% discount on the Consumption Charge. Corrected language changing consumption to conveyance. Increased Arrearage Forgiveness credit from \$15 to \$30. Removed references to "Pilot." Added text regarding auto enrollment in Arrearage Forgiveness Program.

**PART II: DEFINITIONS (PAGE NO. 21)**

Updated to remove definitions that relate only to storm water that are now included in PWSA Storm Water Tariff.

**PART III: RULES AND REGULATIONS, SECTION C DISCONTINUANCE, TERMINATION AND RESOTRATION OF SERVICE, PARAGRAPH 4 - TURN-ON CHARGE (PAGE NO.41)**

Revised end date for wavier of Turn-on Charge.

**PART III: RULES AND REGULATIONS, SECTION E, BILLING AND COLLECTION, PARAGRAPH NO. 5 - APPLICATION OF PAYMENT (PAGE NO. 42)**

Revised to include storm water charges

**PART III: RULES AND REGULATIONS, SECTION G, MAIN EXTENSIONS (PAGE NO. 46)**

Removed tapping fee.

**PART VI: STORM WATER (PAGE NOS. 68 THROUGH 71)**

Removed Part IV as this section is now included in PWSA's Tariff Storm Water - Pa. P.U.C. No. 1.



The Pittsburgh Water  
and Sewer Authority

Tariff Supplement No. 8  
Tariff Wastewater - Pa. P.U.C. No. 1  
First Revised Page No. 6  
Canceling Original Page No. 6

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**(C)**

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Section A.1 - Wastewater Conveyance (Unmetered Service)

1. Customer Charge. As of September 1, 2018 enrollment for Unmetered Service will be closed and no new Unmetered Service customers will be accepted by the Authority. Customers who are receiving unmetered service will be assessed a monthly customer charge per unmetered connection as follows:

Customer Class	Customer Charge		(C)
	Effective January 12, 2022	Effective January 1, 2023	
Residential (per unit)	\$29.06	\$24.75	(D) / (D)
Commercial*	\$32.97	\$28.44	(D) / (D)

*\*Rate does not apply to City of Pittsburgh Municipal Accounts pursuant to 71 P.S. §§ 720.211 to 720.213.*

2. Treatment Rate: In addition to the Customer Charge, Customers who are receiving unmetered service will be required to pay rates for Wastewater/Sewage treatment to Premises, as set forth in Section A.3.

Section B - Bulk Wastewater Conveyance

1. Application: This schedule applies to all bulk wastewater conveyance for other wastewater utilities or public authorities.
2. Rates and Terms of Service: Contracts stipulating the negotiated rate and negotiated terms of Bulk Wastewater Conveyance may be entered into between the Authority and Customer or Applicant when the Authority, in its sole discretion, deems such offering to be economically advantageous to the Authority.

**(D) = Decrease**





Section H - Miscellaneous Charges, Fees, and Penalties (includes processing fees, and permits)

The Authority will not charge customers for access to data in the possession of the Authority that would be required for the Authority to respond to a customer dispute or complaint. (C)

1. Processing Fees

<u>Item</u>	<u>Charge or Fee*</u>	
Certified mailing	\$20.00	(I)
History retrieval	\$10.00	(D)
Final bill	\$20.00	(D)
Map and Record Requests	\$40.00	(C)
Easement Recording	\$3,700.00	(C)

\*Assessed per account.

**Dye Test Application Processing Fees**

Evidence of Compliance Statement	\$20.00	(D)
Temporary Evidence of Compliance Statement	\$30.00	(I)
Inspection	\$120.00 for first 2 hours + \$60 per hr after 2 hrs	(I) (C)
Duplicate Evidence of Compliance Statement	\$20.00	(D)

2. Penalties (C)

<u>Item</u>	<u>Penalty</u>
Illegal Connection - Residential	\$60.00
Illegal Connection - Commercial	\$110.00

(I) Increase, (D) Decrease

4. Activities Related to Permits/Approvals Issued by PWSA  
**a. Development Permits** - required for constructing or renovating a structure larger than a single-family home including single-family homes with a fire service line or multi-family homes

<u>Activity</u>	<u>Fee</u>
Developer Fee - Water and Sewer Availability Letter	\$40.00
Developer Fee - Water and Sewer Use Review Letter	\$320.00
Developer Fee - Water and Sewer Use Review Letter - Expedited*	\$550.00
Tap-in Plan Review	\$420.00
Tap-In Plan Review - Expedited*	\$740.00
Developer Permit Revisions Review	\$140.00
Developer Permit Revisions Review - Expedited*	\$250.00
Private Construction of Public Facilities Plan Review	\$680.00
Private Construction of Public Facilities Plan Review - Expedited*	\$1,190.00
DEP Sewage Facilities Planning Review	\$240.00
DEP Sewage Facilities Planning Review - Expedited*	\$410.00

\*Expedited = guaranteed review within 15 business days

- b. Residential Permit** - for sewer taps or reconnecting to existing sewer service

<u>Activity</u>	<u>Fee</u>
Residential Permit	\$40.00

- c. Other Permits** (for any customer wanting to schedule an operation of a PWSA facility such as a fire hydrant or waterline shut)

<u>Activity</u>	<u>Fee</u>
Termination Only Permit	\$250.00



Section I - Reserved for Future Use

Section J - New Automatic Payment Enrollment Credit

Customers enrolling in paperless billing and establishing automatic bill payments for the first time will receive a one-time credit of \$5.00. For customers receiving water, wastewater, and/or storm water service from PWSA, this credit will only be applied once per PWSA account.

Rider BDP - Bill Discount Program (Residential)

1. Bill Discount Program: This rider is a program designed to enroll residential ratepayers who satisfy the criteria set forth below in a monthly discounted rate program
  
2. Availability: This rider is available for a Residential customer that meets the low-income criteria of annual household gross income at or below 150% based on the Federal Poverty Level.
  - a. A residential ratepayer who meets the eligibility criteria should complete an application for the Bill Discount Program.
  - b. Eligible customers may be asked to verify income every two years.
  
3. Rate (Minimum Charge): The Minimum Charge for residential service pursuant to Rider BDP will be 0% of the prevailing Minimum Service Charge under Part I, Section A. Any other rates, fees and charges will be at the prevailing amounts under this tariff.
  
4. Rate (Conveyance Charge): The Consumption Charge for residential service pursuant to Rider BDP for participants with income at or below 50% of the Federal Poverty Level will pay 50% of the prevailing Consumption Charge under Part I, Section A (which represents a 50% discount off the charge). Any other rates, fees and charges will be at the prevailing amounts under this tariff.

(C)  
(D)

**(D) = Decrease; (C) = Change**

5.    Arrearage Forgiveness Program (C)
- a.    Customers receiving residential service pursuant to Rider BDP who maintain an active, income based payment plan as documented by the Authority shall be eligible to participate in the Arrearage Forgiveness Program. Customers who negotiate a payment arrangement for their pre-existing arrearages will be automatically enrolled in the Arrearage Forgiveness Program. (C)
- b.    Eligible participants will have their billed charges in arrears forgiven in increments of \$30 per each payment received. Billed charges in arrears includes any amounts outstanding for PWSA's water service, if applicable. (I)
- c.    The Authority will cease assessing any interest on the arrears and pursuing collections while the customer is in an active, income based payment plan.
- d.    Should the participating customer default on the payment plan, he or she will have the opportunity to make two catch-up payments to continue to receive the benefits of the Arrearage Forgiveness Program. Failure to make the two catch-up payments will result in immediate removal of the customer from the Arrearage Forgiveness Program. (C)
- e.    Customers removed from the Arrearage Forgiveness Program will be eligible to reenter the program if they make all missed payments incurred during their prior enrollment in the Arrearage Forgiveness Program. (C)
6.    The Authority reserves the right to propose to alter or eliminate the Arrearage Forgiveness Program in a future base rate case. (C)

(c) = Change, (I)= Increase

20. Ground Water: Water located beneath the ground surface that emanates from sources other than the Authority's water or wastewater systems.
21. Guaranteed Lessee: A Tenant to whom a Property Owner has made an assignment of possessory rights by agreement, thereby making the Tenant primarily responsible for the payment of water charges.
22. Guarantor: A Property Owner who guarantees payment of water by a Guaranteed Lessee.
23. Health or Education Property: Any hospital, clinic, or other human health care facility other than private physician or dentist offices, and any school, college, university, or other educational facility, whether public or private.
24. Health Department: The Allegheny County Health Department, Allegheny County, Pennsylvania.
25. Illegal Surface Storm Water Connection: Any connection to the Authority's Sanitary Sewers that allows surface storm water to be discharged into the separate Sanitary Sewer system from sources including, but not limited to, downspout drainage, roof drainage, and areaway drainage.
26. Reserved for future use.
27. Industrial Property: Any property, the principal use of which is for manufacturing, processing, or otherwise producing products or goods for sale.
28. Lateral, Customer Lateral or Sewer Lateral: Wastewater or sewer lines that connect a property to the Authority's Collection Mains and carry sewage and/or Storm Water from one or more buildings or Premises to the Authority's Collection Mains

(C)

**(c) Change**

electronic notice is returned as undeliverable, by personal contact or posting a notice of termination on the Premises 3 days prior to the termination of service.

- k. The Authority will not terminate service to a premises when a customer has submitted a valid medical certificate signed by a licensed physician, nurse practitioner or physician's assistant certifying that a customer or member of the customer's household is seriously ill or has been diagnosed with a medical condition which requires the continuation of service to treat the medical condition consistent with 66 Pa.C.S. §§1403 and 1406(f).

The Authority reserves the right to deny wastewater service for violation of any provision of these Rules and Regulations, subject to PUC rules and regulations.

4. Turn-on Charge: Whenever service is discontinued or terminated pursuant to Paragraph C.2 or C.3 of this Section, service shall be turned on by the Authority only upon the payment by the customer of a turn-on charge pursuant to Part I, Section E and the resolution of the problem that gave rise to the termination if under Paragraph C.3. The turn-on charge will be waived until November 18, 2022.

(C)

Section D - Reserved

(C)= Change

Section E - Billing and Collection

1. Issuance of Bills: The Authority will bill each customer within fifteen (15) days of the last day of each billing period.
2. Billing Due Date: The due date for payment of a bill for nonresidential service shall be no less than fifteen (15) days from the date of transmittal. The due date for payment of a bill for residential service shall be no less than twenty (20) days from the date of transmittal. If the last day for payment falls on a Saturday, Sunday or bank holiday, or on any day when the offices of the Authority are not open to the general public, the due date shall be extended to the next business day. The Authority may not impose a late-payment charge unless payment is received more than five (5) days after the stated due date.
3. Late Payment Charge: All amounts not paid when due shall accrue a late payment charge at the rate of 0.83 percent per billing period, not to exceed ten percent (10%) per year when not paid as prescribed in Rule 2 of this Section.
4. Change in Billing Address: Where a customer fails to notify the Authority of a change in billing address, the customer shall remain responsible to remit payment by the billing due date.
5. Application of Payment: Utility bills rendered by the Authority shall include only the amount due for wastewater conveyance service. Where a customer remittance to the Authority includes payment for any non-utility services, proceeds will be applied first to pay all outstanding regulated utility charges. For customers receiving any combination of water, wastewater, and stormwater services, any partial remittance will be applied in the following order: water wastewater bill and stormwater charges. (C)
6. Return Check Charges: The customer will be responsible for the payment of a charge for each time a check presented to the Authority for payment on that customer's utility bill is returned by the payor bank for any reason including, but not limited to, insufficient funds, account closed, payment stopped, two signatures required, post-dated, stale date, (C)

**(C) = Change**

Section G - Main Extensions

Bona Fide Service Applicant(s) and/or Non-Bona Fide Service Applicant(s) who desire to or are required to connect to the Authority's Wastewater conveyance system (a "Main Extension Applicant") must comply with the following conditions:

1. A Main Extension Applicant shall provide prior notice to the Authority. Notice shall be written and made on the application and permit forms contained in the Authority's Procedures Manual for Developers, which is located on the Authority's website. The appropriate forms can be completed and any applicable fees paid at the Authority's permit counter, First Floor, Penn Liberty Plaza I, 1200 Penn Avenue, Pittsburgh, PA 15222.
2. A Main Extension Applicant shall pay all applicable fees set forth in Part I, Section H at the time of payment and shall be payable at the time of application for connection or at a time to which the property owner and the Authority agree. 53 Pa.C.S. § 5607(d) (24). (C)

*[text deleted]* (C)

The above-described fees shall be in addition to any charges assessed against the property in the construction of a sewer or water main by the Authority under 53 Pa.C.S. § 5607(d) (21), (22) as well as any other user charges imposed by the Authority. See 53 Pa.C.S. § 5607(d) (24).

3. The Authority may, in its exercise of its sole discretion, require that construction shall not commence until the Main Extension Applicant has posted appropriate financial security in accordance with 53 Pa.C.S. § 5607(d) (23), (30).

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**(C)**

(C) = Change

The Pittsburgh Water  
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**(C)**

(C) = Change

The Pittsburgh Water  
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The Pittsburgh Water  
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