



## COMMUNITY LEAD RESPONSE

# 2021 BY THE NUMBERS...

Distributed over

1,315

free lead water  
test kits

Provided  
more than

631

certified lead water  
filters and pitchers



Lead levels  
remained below  
EPA action level  
through use of

orthophosphate

for corrosion control



Inspected

9,714

homes

for meters and lead  
service lines



Replaced

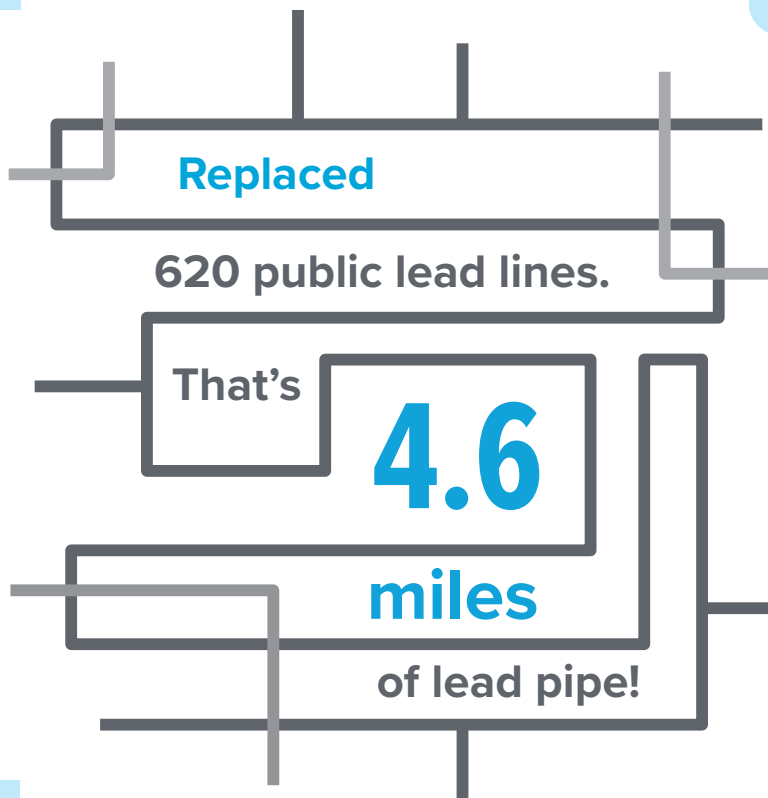
620 public lead lines.

That's

4.6

miles

of lead pipe!



Secured agreements  
from over

1,344

property  
owners to

replace their  
private lead lines  
for free



Fielded over

15,454

phone calls  
to Lead Help



Held over  
in-person

642

pre-construction  
meetings with  
homeowners

Responded to over

1,904

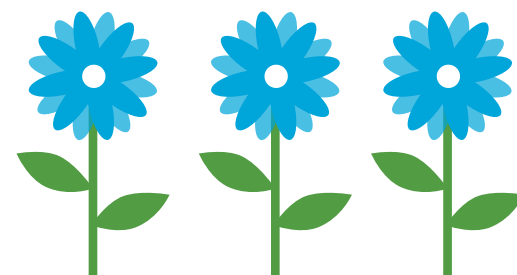


emails directed to  
[LeadHelp@pgh2o.com](mailto:LeadHelp@pgh2o.com)

Attended

13

community meetings  
to explain the  
replacement program



>95%

Percentage of  
trenchless replacement  
technique utilized on  
replacement sites

See video at [lead.pgh2o.com](https://lead.pgh2o.com)