

**DRINKING WATER WARNING**  
**BOIL YOUR WATER BEFORE USING**

**HIERVAN EL AGUA ANTES DE USARLA.**  
**ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.**  
**TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.**

**The Pittsburgh Water and Sewer Authority May Be At Increased Risk From Microbial Contamination.**

We routinely monitor the conditions in the distribution system. On September 22, 2022, at approximately 8:30 p.m., PWSA experienced a loss of positive water pressure due to an 8-inch water main break on Steuben Street, causing low and no water pressure for localized customers in the Crafton Heights, Ridgemont, Westwood, and Elliott neighborhoods in the City of Pittsburgh. The break was isolated, and work to return the main to service began at approximately 8:30 p.m. on September 22, 2022.

A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through back-flow by backpressure or back-siphonage. As a result, there is an increased chance that the water may contain disease-causing organisms.

**What should I do?**

**Until further notice**, customers who live in the impacted areas should take the following steps before using tap water for drinking, making ice, brushing teeth, washing dishes, and food preparation:

- 1. Flush your water tap by running water for 1 minute or longer, then**
- 2. Boil water for 1 minute, and let it cool before consumption.**

Flushing water brings in fresh water from the main and boiling fresh water kills any bacteria and other organisms that can enter the water.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

**What happened? What is being done?**

**PWSA began to restore pressure at approximately 8:30 p.m. on September 22, 2022. PWSA will also begin to conduct testing to confirm adequate disinfectant levels and verify that the water is safe to consume.**

For more information, please contact: PWSA Customer Service/Dispatch at 412-255-2423.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by The Pittsburgh Water and Sewer Authority