

# CURRENTS

## PWSA Hosts Stormwater Conversations

Share your experiences with stormwater, provide feedback on Stormwater Strategic Plan

### Next Board Meeting: April 28

For a complete list of PWSA's board and community meetings, please visit [Pgh2o.com/events-meetings](http://Pgh2o.com/events-meetings).

Following COVID-19 restrictions, meetings are held virtually and may be tentative or postponed.



When it rains, what do you notice in your neighborhood? Is there a certain street that always floods? Do you experience basement sewage backups or notice sheets of water rushing down a hillside? These are just some of the ways stormwater impacts us every day. Working together, we can find solutions – both large and small – that can improve the quality of life for Pittsburgh residents.

PWSA is addressing Pittsburgh's stormwater challenges head on. The decisions we make today about managing stormwater will shape the future of our neighborhoods, protect our rivers, and will help us better prepare for climate change.

This spring we're hosting six Stormwater Conversations across Pittsburgh – a series of community workshops to gather feedback about the planning initiatives that are currently underway and hear

how stormwater impacts you when it rains.

Whether you know a little or a lot about this issue, your input is valuable!

Attend the one that's most convenient for you. You'll learn more about our sewer system and how it functions, can enter your stormwater experiences on a digital map, and hear more about the Stormwater Strategic Plan.

The Plan is the first phase of a long-term planning effort to address local stormwater challenges. It considers prevalent issues, such as neighborhood flooding and basement backups, while also looking through the lenses of equity and environmental justice. It builds off past

planning efforts by using climate change data, previous regional studies, community input, and best practices by peer utilities to provide recommendations that look at stormwater through the lenses of localized flooding, water quality, equity, and opportunity sites.

The Plan is aspirational and should be viewed as a strategic step towards improved stormwater management. The upcoming Stormwater Conversations are the first part of a larger community conversation and we hope you'll be part of it!

#### Learn more at:

[Pgh2o.com/stormwater-conversations](http://Pgh2o.com/stormwater-conversations).

Date	Geographic Area	Location and Address
Thursday, April 13	West End	Sheraden Healthy Active Living Center
Tuesday, April 18	South	Phillips Recreation Center
Tuesday, April 25	East End	Kingsley Association
Tuesday, May 16	Northside	Brighton Heights Healthy Active Living Center
Tuesday, May 23	Central	Hazelwood Healthy Active Living Center
Tuesday, June 6	Downtown and vicinity	Elsie H. Hillman Auditorium

*\*all meetings are from 6:00 - 8:00pm*

Join our email list to get the latest news and updates.

Signing up is simple at [pgh2o.com/subscribe](http://pgh2o.com/subscribe).





# Additional Stormwater Resources

Explore the resources below for additional information about the stormwater fee, including the stormwater credit program, customer assistance and a web map where you can search your property.

**STORMWATER CREDIT PROGRAM:** Our Stormwater Credit Program offers a discount on the monthly stormwater fee. Property owners choosing to manage stormwater on site may reduce their monthly stormwater charge. Installing stormwater management systems such as a rain garden or an underground stormwater system on private property are examples of how a private property owner may earn a credit. Find out more information and apply at [pgh2o.com/stormwater-fee](http://pgh2o.com/stormwater-fee).

**FEE FINDER WEBSITE:** Use our searchable map to view the amount of impervious surface on your property and understand your stormwater fee. To use the site:

- Launch the [Fee Finder Website](#)
- Enter your address in the search bar and press enter
- Click inside the boundaries of your property to view details about its impervious surface and the number of Equivalent Residential Units (ERU's)
- To determine your fee amount, multiply the number of ERU's by the stormwater rate of \$5.96 and subtract any credits that may apply

**DISPUTING STORMWATER FEE:** If you have questions about the amount of impervious surface calculated for your property or believe there is a discrepancy, please contact our Customer Service department by calling 412-255-2423 (Press 5), to start the process.

Visit [pgh2ostormwater.com](http://pgh2ostormwater.com) for more information about our plans to manage stormwater.

Please call PWSA Customer Service at **412-255-2423 (Press 5)** or email [info@pgh2o.com](mailto:info@pgh2o.com) for questions about the stormwater fee or general questions about the credit program.

## Neighbors Helping Neighbors

Donate to the Hardship Grant Program online at [Pgh2o.com/give](http://Pgh2o.com/give).

## Enroll in eBilling

Convenient and easy to use, our online billing and payment portal ensures timely delivery of bills and payments. Visit [Pgh2o.com/ebilling](http://Pgh2o.com/ebilling) to enroll.

Penn Liberty Plaza 1  
1200 Penn Avenue  
Pittsburgh, PA 15222

**Customer Service\***

T 412.255.2423 (Press 5)  
[info@pgh2o.com](mailto:info@pgh2o.com)

*\*translation services available*

**Emergency Dispatch\***

412.255.2423 (Press 1)  
Available 24/7

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# WATER WISE

## Spring Cleaning for Green Infrastructure



If you have green infrastructure on your property, follow these deep-cleaning tips to prepare for spring rains.

Green infrastructure – like rain gardens, rain barrels, and permeable pavers – mimic nature to capture, store, and filter stormwater and help protect the environment. Many property owners in Pittsburgh have installed green solutions to reduce stormwater runoff from their roofs, driveways, or parking lots.

If you have green infrastructure on your property, follow these deep-cleaning tips to prepare for spring rains:

- Remove any trash leaves, sediment, weeds, or invasive plants. Be sure to also remove dead stalks or spent flower blooms on perennial plants and replace any dead plants.
- Inspect soil and mulch depth and quality and replace if necessary.
- Check stormwater inlets and outlets, and repair or replace if necessary.
- Inspect and clean rain barrel tanks and fittings.
- If you have a downspout diverter, switch it over to route water to the rain barrel.