

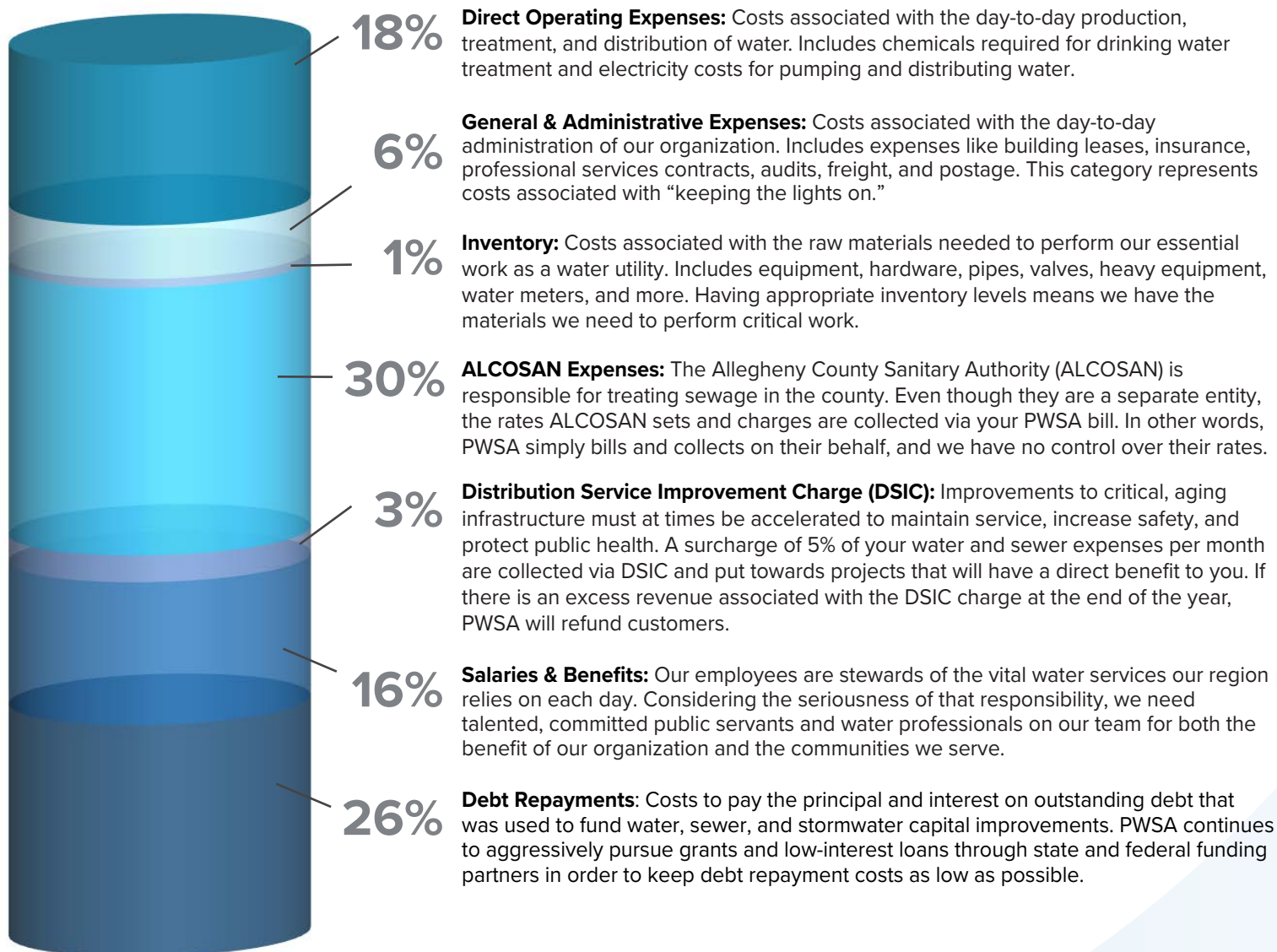


Your Ratepayer Dollars Explained



PWSA is making unprecedented levels of investment in the water systems that serve our region. Since 2018, we've invested more than \$524 million to renew critical drinking water infrastructure, remove lead service lines, construct new stormwater infrastructure, and rehabilitate century-old sewer mains. This investment has culminated in landmark successes: the removal of our 10,000th lead service line, the completion of the first phase of Water Reliability Plan projects, and since 2020, some of the lowest recorded lead levels in our history. As a publicly owned and operated water utility, every dollar we receive from customers is invested back into the water systems you rely on each day. Unlike investor-owned utilities, we do not have shareholders and do not generate a profit.

Below is a summary of the ways PWSA invests your ratepayer dollars back into our water distribution system for the benefit of everyone we serve.



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