

AUTHORIZATION FOR REPAIR OF THE PRIVATE WATER SERVICE LINE ON YOUR PROPERTY
RESPONSE REQUIRED

The Pittsburgh Water and Sewer Authority (“the PWSA”) is offering certain property owners repair of their private water service lines and/or installation of water saving devices at no cost to the property owner.

Under the PWSA’s Rules and Regulations, the property owner owns and is responsible for the maintenance of that portion of the water service line running from the curb stop and thereafter throughout the property at the premises being served with PWSA water. As part of its work, the PWSA, subject to available funding, will be (1) repairing the portion of the exposed water service line owned by the property owner; and/or (2) installing water saving devices when the property owner signs this Agreement.

Please return your Agreement as soon as possible.

If PWSA determines, in its sole discretion, that repair of the portion of the water service line owned by the property owner at a particular property or related interior plumbing modification is: 1) not feasible; 2) safe and secure conditions are not present; or 3) will result in excess expense, PWSA may defer such property from the Pilot Program and refer the property to local, state and/or federal programs.

Property owners, or the owner’s legal representative, must give their authorization by signing this Authorization for Repair of Private Water Service Line on Your Property (“Agreement”). The following is a description of the responsibilities of the PWSA and the property owners who want to have their water service line repaired:

The PWSA’s Responsibilities:

- As part of its Pilot Program and with the property owner’s signed Agreement, the PWSA, subject to the terms and conditions set forth in this Agreement, will: 1) repair the exposed water service line, pipe, fixture or appliance at issue; 2) install water saving devices; 3) educate the property owner on conservation within the home; and 4) facilitate enrollment into the PWSA Customer Advantage portal which includes enabled leak alerts, all at no cost to the property owner.
- The PWSA’s contractor will be responsible for obtaining all necessary permits.
- The PWSA will require the contractor to be insured.
- The PWSA’s contractor will be responsible for providing all pipe, fittings, miscellaneous material, equipment, tools, and labor to repair the water service line and/or install any water saving devices. All debris will be removed from the work area by PWSA’s contractor upon completion of work.
- Before any work begins, PWSA’s contractor, will examine the areas of the property that will be disturbed by repair and provide a list of related work that may need to be completed by the property owner prior to or after the water service line repair.
- The PWSA or its contractor may take interior photos before and after work begins.
- PWSA will not be responsible for any damage to the water service line and/or pipe, fixture or appliance at issue and will otherwise have no maintenance responsibility or any other responsibility for the water service line or devices within your property. All repairs, device installations and devices will come with a warranty period of one year.

Property Owner's Responsibilities:

- Property owner recognizes that during the repair and any maintenance of the water service line there may be an interruption of water service to the property.
- Property owner recognizes that during the assessment to install water saving devices there may be an interruption of usage of the current devices if there are repairs needed to the wall behind the showerhead or the floor beneath the toilet.
- Property owner or designee, at least 18 years of age, must be at the property on the date and time scheduled for the contractor to perform the work.
- Property owner must provide reasonable, safe, secured, lighted, and unencumbered access to the exposed water service line and to the exposed water service piping inside the property, including access to the wall or floor area where the water service line enters the building, and moving any items blocking access such as boxes, furniture, washers, dryers, etc. If the property owner does not provide these accommodations, PWSA reserves the right not to complete the water service line repair.
- Restoration of the disturbed area upon completion of the water service line repair, any plumbing modifications, and maintenance is the property owner's responsibility.
- After repair of the water service line, maintenance of the water service line from the curb stop to the property and any interior plumbing modifications remain the responsibility of the property owner.

I hereby authorize the PWSA to repair the water service line and install water saving devices in or on my property in accordance with the terms and conditions set forth in this Agreement, and I agree to all of the terms and conditions set forth in this Agreement.

I agree that by signing this Agreement, the PWSA is permitted, but not obligated, to repair the water service line and install any water saving devices.

I certify that I am the owner, or the legal representative for the owner, of the below service address property and have the legal right and authority to execute this Agreement, and to grant the PWSA the rights set forth in this Agreement. I hereby grant to the PWSA and its contractors the license and the right to enter this property and perform such inspections, testing, construction and repairs as determined reasonably necessary for the repair of my water service line and any installation of water saving devices. I certify that if there are any tenants or other residents of the property other than the undersigned, I will provide them advance notice of the scheduled work.

I agree that I am responsible for ensuring that the property is in a safe and sanitary condition and that the necessary plumbing shall be accessible for workers to complete the repair of the water service line and/or installation of water saving devices.

I understand that if the PWSA determines that safe and sanitary conditions are not met, or that the plumbing is not accessible, repair and/or installation will not be done.

YOUR RESPONSE IS REQUIRED: You must sign and submit this Agreement in order for PWSA to repair your water service line and/or install water saving devices. You own the portion of the water service line on your property, and we will not repair it without your consent. If you DO NOT wish for us to repair this portion of your water service line, you may decline using the form below. If you decline this work, PWSA may assess a daily charge for each day the waste of water continues or provide notice to terminate your water service to protect the occupants of your property and/or public unless you have the water service line repaired at your expense.

(If Different from the property address)

Owner Information

Property Information

Account Number: _____

Service Address: _____

AUTHORIZATION FOR WATER SERVICE LINE REPAIR:

I agree, on my own behalf, and on behalf of all other persons who could claim by or through me, except for the express obligations in this Agreement, to release and hold harmless PWSA from any and all claims, causes of action, damages, or losses, of any nature whatsoever, that I may have with respect to the work authorized by this Agreement; it being acknowledged and agreed by me that I have accepted the offer of 1) repair of the water service line; 2) installation of water saving devices; 3) education on water conservation; and 4) enrollment into PWSA's Customer Advantage portal with enabled leak alerts voluntarily and at no cost.

_____ Date: _____
(Signature of Property Owner)

_____ (Typed or Printed Name)

Please provide the contact information where you can be reached during normal business hours:

Daytime Phone: _____

Evening Phone: _____

If you cannot be present during the repair, please provide the contact information of an adult representative that you have authorized to provide us with access to your property:
(Optional)

Representative Name: _____

Daytime Phone: _____

Email: _____

DECLINE WATER SERVICE LINE REPAIR:

If you **DO NOT** want the PWSA to repair your water service line, check this box, sign here, and return this form.

I understand that declining the private water line replacement may shut off service to my property until a time when I have replaced the portion I own.

Why have you decided to opt out?

_____ (Signature of Property Owner)

_____ (Typed or Printed Name)

Daytime Phone: _____