



Fix In-Home Plumbing Leaks

PWSA's new Line Repair and Water Conservation Pilot Program helps income eligible customers.

WITH A COMMITMENT TO WATER EQUITY AND AFFORDABILITY,

the Pittsburgh Water and Sewer Authority (PWSA) recently launched the Line Repair and Water Conservation Pilot Program. This new offering provides income qualified customers with in-home plumbing repairs and education on effective water conservation practices.

Under the Line Repair and Water Conservation Pilot Program, a professional plumber will work directly with customers to repair water leaks and install water saving devices, while our PGH2O Cares team provides one-on-one support to enroll customers in the Customer Advantage portal.

The Line Repair and Water Conservation Pilot Program is available to PWSA drinking water customers earning up to 150% of the federal poverty level:

Household Size	Annual Income Limit
1 _____	\$21,870
2 _____	\$29,580
3 _____	\$37,290
4 _____	\$45,000
5 _____	\$52,710
6 _____	\$60,420
7 _____	\$68,130
8 _____	\$75,840

For every additional person, add \$7,710



PROGRAM SERVICES

- Repairing leaks on exposed plumbing
- Replacing failing showerheads with low-flow devices
- Replacing failing toilets with water-saving models
- Installing up to two water efficient faucet aerators
- One-year limited warranty on all exposed plumbing repairs and device replacements

In addition to immediate repairs and replacements, customers can expect to receive education on effective water conservation practices, including enrollment in PWSA's Customer Advantage portal. In the portal, customers can monitor daily water usage and set leak alerts to be notified of potential plumbing problems before their monthly bills are issued.

Visit the **Customer Advantage portal** to view and pay monthly bills, start and stop service, view daily water usage, set leak alerts, and explore water saving ideas.

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